

Ordering parts and supplies

To order parts and supplies in the U.S., contact Lexmark at 1-800-539-6275 for information about Lexmark authorized dealers in your area. In other countries or regions, go to www.lexmark.com or contact the place where you purchased the printer.

Note: All life estimates for printer supplies assume printing on letter- or A4-size plain paper.

Checking the status of parts and supplies

From the control panel, navigate to:



Using genuine Lexmark parts and supplies

Your Lexmark printer is designed to function best with genuine Lexmark parts and supplies. Use of third-party supplies or parts may affect the performance, reliability, or life of the printer and its imaging components. It can also affect warranty coverage. Damage caused by the use of third-party parts and supplies is not covered by the warranty. All life indicators are designed to function with Lexmark parts and supplies, and may deliver unpredictable results if third-party parts and supplies are used. Imaging component usage beyond the intended life may damage your Lexmark printer or its associated components.

Ordering a toner cartridge

Notes:

- The estimated cartridge yield is based on the ISO/IEC 19752 standard.
- Extremely low print coverage for extended periods of time may negatively affect actual yield.

MS321 and MS421 Return Program toner cartridges

Item	United States and Canada	European Economic Area	Rest of Asia Pacific	Latin America	Rest of Europe, Middle East, and Africa	Australia and New Zealand
Return Program toner cartridge	56F1000	56F2000	56F3000	56F4000	56F5000	56F6000
High yield Return Program toner cartridge	56F1H00	56F2H00	56F3H00	56F4H00	56F5H00	56F6H00

¹ This cartridge is supported only in MS421 printer model.

² These cartridges are available only for contract-managed printers. For more information, contact your Lexmark representative or system administrator.

Item	United States and Canada	European Economic Area	Rest of Asia Pacific	Latin America	Rest of Europe, Middle East, and Africa	Australia and New Zealand
Extra high yield Return Program toner cartridge ¹	56F1X00	56F2X00	56F3X00	56F4X00	56F5X00	56F6X00
High yield Corporate Return Program toner cartridge ²	56F1H0E	56F2H0E	56F3H0E	56F4H0E	56F5H0E	56F6H0E
Extra high yield Corporate Return Program toner cartridge ^{1, 2}	56F1X0E	56F2X0E	56F3X0E	56F4X0E	56F5X0E	56F6X0E
¹ This cartridge is supported only in MS421 printer model. ² These cartridges are available only for contract-managed printers. For more information, contact your Lexmark representative or system administrator.						

MS321 and MS421 regular toner cartridges

Item	Worldwide
High yield regular toner cartridge ¹	56F0HA0
Extra high yield regular toner cartridge ²	56F0XA0
¹ This cartridge is supported only in MS321 printer model. ² This cartridge is supported only in MS421 printer model.	

M1242 Return Program toner cartridge

Item	United States, Canada, Australia, and New Zealand	European Economic Area	Rest of Asia Pacific	Latin America
Return Program toner cartridge	24B6885	24B6888	24B6891	24B6894

B2338 and B2442 Return Program toner cartridges

Item	United States and Canada	European Economic Area	Rest of Asia Pacific	Latin America	Rest of Europe, Middle East, and Africa	Australia and New Zealand
Return Program toner cartridge	SB231000	SB232000	SB233000	SB234000	SB235000	SB236000
High yield Return Program toner cartridge*	SB241H00	SB242H00	SB243H00	SB244H00	SB245H00	SB246H00
* This toner cartridge is supported only in B2442 printer model.						

B2338 and B2442 regular toner cartridges

Item	Worldwide
Regular toner cartridge ¹	SB2300A0
High yield regular toner cartridge ²	SB240HA0
¹ This cartridge is supported only in B2338 printer model.	
² This cartridge is supported only in B2442 printer model.	

Ordering an imaging unit

Extremely low print coverage for extended periods of time may cause imaging unit parts to fail before the toner is exhausted.

Item	Part Number
Return Program imaging unit	56F0Z00
Regular imaging unit	56F0ZA0
Corporate Return Program imaging unit*	56F0Z0E
* This imaging unit is available only for contract-managed printers. For more information, contact your Lexmark representative or system administrator.	

Configuring supply notifications

- 1 Open a web browser, and then type the printer IP address in the address field.

Notes:

- View the printer IP address on the printer home screen. The IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
- If you are using a proxy server, then temporarily disable it to load the web page correctly.

- 2 Click **Settings > Device > Notifications**.

- 3 From the Supplies menu, click **Custom Supply Notifications**.