

Video Capture USB™ Hub

Designed to function as a USB™ hub and as a video capture device



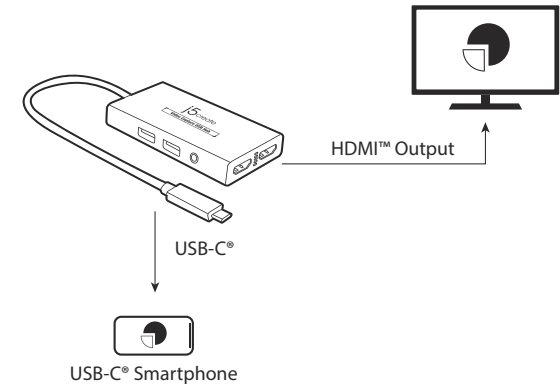
JVA01

BN : Quick Installation Guide
DE : Kurzanleitung Für Installation
FR : Guide D'installation Rapide
IT : Guida rapida all'installazione
NL : Beknopte installatiehandleiding
ES : Guía De Instalación Rápida
PT : Guia de instalação rápida
SE : Snabbinstallationsguide

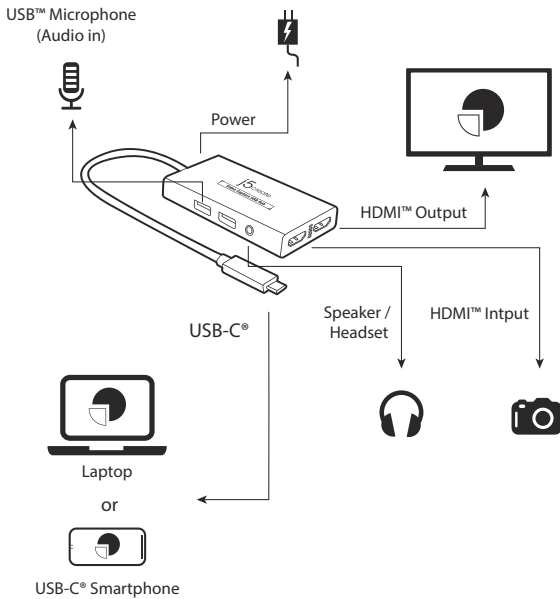
DK: Startvejledning
NO: Hurtiginstallasjonsveiledning
FI: Pika-asennusopas
HU: Gyors telepítési útmutató
RU : Руководство по быстрой установке
日本語 : クイックインストールガイド
繁体中 : 快速安裝手冊
簡中 : 快速安裝手冊

■ Connection

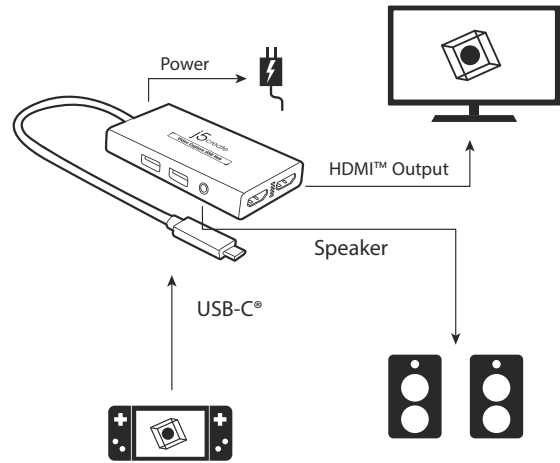
● USB-C® Display



● Live Streaming Workstation



● Portable Dock for USB-C® Game Consoles



English

■ Features

- A unique USB-C® hub with video capture function, perfect for mobile live streaming from your phone or laptop
- 1080p video capture with ultra-low latency
- 60W pass-through charging allows mobile devices to stream without interruption
- Its small size makes it a great tool for field production
- Easily add a 4K HDMI™ display
- 2 x SuperSpeed USB™ 5Gbps ports to connect additional peripherals
- 3.5 mm audio jack allows you to connect headphones or speakers
- No driver installation required

■ System requirements

- Available USB-C® 3.2 port that supports Power Delivery and DisplayPort™ Alt Mode
- Windows® 10 / 11
- macOS® X 10.10 or later with UVC support
- Chrome OS™ with UVC support
- Android™ 7 and higher

Deutsch

■ Features

- Ein einzigartiger USB-C®-Hub mit Videoaufnahmefunktion, perfekt für mobiles Live-Streaming von Ihrem Telefon oder Laptop
- 1080p-Videoerfassung mit ultrageringer Latenz
- Unterstützt PD-60-W-Passthrough-Aufladung für unterbrechungsfreies Streaming
- Mobile Produktion gestaltet sich dank kompakter Größe kinderleicht
- Einfache Ergänzung eines 4K-HDMI™-Anzeigerausgangs
- 2 x SuperSpeed-USB™-5-Gb/s-Anschlüsse zur Verbindung zusätzlicher Geräte
- 3,5-mm-Audiokombi-Anschluss ermöglicht Ihnen den Anschluss von Kopfhörer oder Lautsprecher
- UVC-Standard - bei Windows®, macOS® oder Android™ ist keine Treiberinstallation erforderlich

■ Systemanforderungen

- Freier USB-C®-3.2-Anschluss, der Power Delivery und DisplayPort™ Alt Mode unterstützt
- Windows® 10 / 11
- macOS® X 10.10 oder aktueller mit UVC-Unterstützung
- Chrome OS™ mit UVC-Unterstützung
- Android™ 7 und höher

Français

■ Caractéristiques

- Un hub USB-C® unique avec fonction de capture vidéo, idéal pour le live streaming mobile depuis votre téléphone ou votre ordinateur portable
- Capture vidéo 1080p avec une latence ultra-faible.
- La prise en charge de la recharge pass-through PD 60W vous permet de diffuser des flux sans interruption
- La production sur le terrain est rendue facile par sa taille compacte
- Ajoutez facilement une sortie d'affichage HDMI™ 4K
- 2 ports SuperSpeed USB™ 5Gbps pour connecter des périphériques supplémentaires.
- La prise combo audio 3,5 mm vous permet de connecter un casque ou une enceinte
- Standard UVC - Aucune installation de pilote requise pour Windows®, macOS® ou Android™

■ Configuration Recommandée

- Port USB-C® 3.2 disponible prenant en charge Power Delivery et Mode Alt DisplayPort™
- Windows® 10 / 11
- macOS® X 10.10 ou supérieur avec prise en charge UVC
- Chrome OS™ avec prise en charge UVC
- Android™ 7 et supérieur

Italiano

■ Caratteristiche

- Un hub USB-C® unico con funzione di acquisizione video, perfetto per lo streaming live mobile da telefono o laptop
- Acquisizione video 1080p con latenza ultra bassa
- La ricarica pass-through da 60 W consente ai dispositivi mobili di eseguire lo streaming senza interruzioni
- Le dimensioni ridotte lo rendono un ottimo strumento per la produzione sul campo
- Aggiungere facilmente un display 4K HDMI™
- 2 porte SuperSpeed USB™ 5 Gbps per collegare periferiche aggiuntive
- Il jack audio da 3,5 mm consente di collegare cuffie o altoparlanti
- Non è necessaria alcuna installazione di driver

■ Requisiti di sistema

- Porta USB-C® 3.2 disponibile che supporta Power Delivery e DisplayPort™ Alt Mode
- Windows® 10 / 11
- macOS® X 10.10 o successivo con supporto UVC
- Chrome OS™ con supporto UVC
- Android™ 7 e versione successiva

Nederlands

■ Kenmerken

- Een unieke USB-C®-hub met video-opnamefunctie, perfect voor mobiele livestreaming vanaf je telefoon of laptop
- 1080p video-opname met ultra-lage latentie
- Met 60 W pass-through opladen kunnen mobiele apparaten zonder onderbreking streamen
- Het kleine formaat maakt het een geweldig hulpmiddel voor veldproductie
- Voeg eenvoudig een 4K HDMI™-scherm toe
- 2 x SuperSpeed USB™ 5Gbps-poorten om extra randapparatuur aan te sluiten
- 3,5 mm audio-combo-aansluiting waarmee u een hoofdtelefoon of luidsprekers kunt aansluiten
- Geen driverinstallatie vereist

■ Systeemvereisten

- Beschikbare USB-C® 3.2-poort die Power Delivery en DisplayPort™ Alt Mode ondersteunt
- Windows® 10/11
- macOS® X 10.10 of hoger met UVC-ondersteuning
- Chrome OS™ met UVC-ondersteuning
- Android™ 7 en hoger

Español

■ Features

- Concentrador USB-C® exclusivo con función de captura de vídeo, perfecto para transmisión móvil en vivo desde un teléfono o equipo portátil
- Captura de vídeo de 1080p con latencia ultrabaja
- Admite carga de transferencia PD de 60 W que permite transmitir sin interrupción
- Hecho para producción al aire libre resulta sencillo gracias a su tamaño compacto
- Agregue fácilmente una salida de pantalla HDMI™ 4K
- 2 puertos SuperSpeed USB™ de 5 Gbps para conectar dispositivos adicionales
- El conector combinado de audio de 3,5 mm le permite conectar auriculares o altavoces
- Estándar UVC: no es necesario instalar ningún controlador para Windows®, macOS® o Android™

■ REQUISITOS DEL SISTEMA

- Puerto USB-C® 3.2 disponible compatible con las funciones Power Delivery y Modo Alternativo DisplayPort™
- Windows® 10/11
- macOS® X 10.10 o posterior con compatibilidad con UVC
- Chrome OS™ con compatibilidad con UVC
- Android™ 7 y superior

Portuguese

■ Características

- Um concentrador USB-C® único com função de captura de vídeo, perfeito para transmissão em direto a partir do seu telefone ou portátil
- Captura de vídeo de 1080p com latência ultrabaixa
- Passagem de carregamento de 60 W que permite aos dispositivos móveis fazer transmissões sem interrupções
- Tamanho pequeno que o torna uma ferramenta fantástica para produção no terreno
- Fácil adição de um monitor 4K HDMI™
- 2 portas SuperSpeed USB™ de 5 Gbps para ligar periféricos adicionais
- Tomada de áudio de 3,5 mm que permite ligar auscultadores ou altifalantes.
- Não é necessário instalar qualquer controlador

■ Requisitos do sistema

- Porta USB-C® 3.2 disponível que suporta a função Power Delivery e modo DisplayPort™ Alt
- Windows® 10 / 11
- macOS® X 10.10 ou posterior com suporte para UVC
- Chrome OS™ com suporte para UVC
- Android™ 7 e mais recente

Swedish

■ Funktioner

- En unik USB-C®-hubb med videoinspelningsfunktion, perfekt för mobil livestreaming från din telefon eller bärbara dator
- 1080p-videoinspelning med extremt låg svarstid
- 60 W genomgångsladdning gör att mobila enheter kan streama utan avbrott
- Liten storlek gör den till ett utmärkt verktyg för fältproduktion
- Lägg enkelt till en 4K HDMI™-skärm
- 2 x SuperSpeed USB™ 5Gbps-portar för att ansluta ytterligare kringutrustning
- 3,5 mm ljuduttag gör att du kan ansluta hörlurar eller högtalare
- Kräver ingen drivrutinsinstallation

■ Systemkrav

- Tillgänglig USB-C® 3.2-port med stöd för Power Delivery och DisplayPort™ Alt Mode
- Windows® 10 / 11
- macOS® X 10.10 eller senare med UVC-stöd
- Chrome OS™ med UVC-stöd
- Android™ 7 och högre

Dansk

■ Funktioner

- En unik USB-C® -hub med videooptagelsesfunktion, perfekt til mobil livestreaming fra din telefon eller bærbare computer
- 1080p videooptagelse med ultralav latensid
- 60 W pass-through-opladning gør det muligt for mobile enheder at streame uden afbrydelse
- Dens lille størrelse gør den til et fantastisk værktøj til praktisk brug i felten
- Nem tilføjelse af en 4K HDMI™-skærm
- 2 x SuperSpeed USB™ 5 Gbps-porte til tilslutning af ekstra ydre enheder
- Med 3,5 mm lydстик kan du tilslutte hovedtelefoner eller højttalere
- Der skal ikke installeres nogen drivere

■ Systemkrav

- Tilgængelig USB-C® 3.2-port, der understøtter strømforsyning og DisplayPort™ alternativ tilstand
- Windows® 10 / 11
- macOS® X 10.10 eller nyere med understøttelse af UVC
- Chrome OS™ med understøttelse af UVC
- Android™ 7 og nyere

Norsk

■ Funksjoner

- En unik USB-C® -hub med funksjon for videoopptak som er perfekt for mobil livestreaming fra telefon eller bærbar datamaskin
- 1080p videoopptak med ultralav forsinkelse
- 60 W gjennomgangslading gjør at mobilenheter kan streame uten avbrudd
- Den lille størrelsen gjør den til et flott verktøy for produksjon i feltet
- Legg enkelt til en 4K HDMI™-skjerm
- 2 x SuperSpeed USB™ 5 Gbps-porter for å koble til ekstrautstyr
- 3,5 mm lydkontakt lar deg koble til hodetelefoner eller høyttalere
- Ingen driver trengs å installeres

■ Systemkrav

- Tilgjengelig USB-C® 3.2-port som støtter Power Delivery og DisplayPort™ Alt-modus
- Windows® 10 / 11
- macOS® X 10.10 eller nyere med støtte for UVC
- Chrome OS™ med UVC-støtte
- Android™ 7 og høyere

Suomi

■ Ominaisuudet

- Ainutlaatuinen, videokuvaustoiminnolla varustettu USB-C® -keskitin, täydellinen livemobiilistiiriimaukseen puhelimesta tai kannettavasta
- 1080p-videokuvaus ultramatalalla viiveellä
- 60 W:n läpimenolataaminen mahdollistaa mobiililaitteille keskeytymättömän striimauksen
- Laitteen pieni koko tekee siitä erinomaisen kenttäuotantotyökalun
- Lisää 4K HDMI™ -näyttö helposti
- 2 x SuperSpeed USB™ 5Gbps -portit lisälaitteiden liittämiseen
- 3,5 mm:n audioliitin mahdollista kuulokkeiden tai kaiuttimien liittämisen
- Ohjaimen asennus ei ole tarpeen

■ Järjestelmävaatimukset

- Käytettävissä USB-C® 3.2 -portti, joka tukee PD (Power Delivery) - ja DisplayPort™ Alt -tilaa
- Windows® 10 / 11
- macOS® X 10.10 tai uudempi UVC-tuella
- Chrome OS™, jolla UVC-tuki
- Android™ 7 ja uudempi

Magyar

■ Jellemzők

- Egyedülálló USB-C® elosztó videorögzítési funkcióval, amely tökéletes a mobil élő streaminghez telefonról vagy laptopról
- 1080p videorögzítés rendkívül alacsony késlekedéssel
- A 60 W-os átmenő töltés lehetővé teszi a mobileszközök megszakítás nélküli streamelését
- Kis mérete miatt kiváló eszköz a helyszíni produkciókhoz
- Könnyen hozzáadhat egy 4K HDMI™ kijelzőt
- 2 x SuperSpeed USB™ 5 Gb/s aljzat további perifériák csatlakoztatásához
- 3,5 mm-es audiocsatlakozó fejhallgató vagy hangszóró csatlakoztatását teszi lehetővé
- Illesztőprogram telepítését nem igényli

■ Rendszerkövetelmények

- Szabad USB-C® 3.2 aljzat, amely támogatja a Power Delivery és a DisplayPort™ Alt módot
- Windows® 10 / 11
- macOS® X 10.10 vagy újabb UVC támogatással
- Chrome OS™ UVC-támogatással
- Android™ 7 vagy újabb verzió

LIMITED WARRANTY

j5create offers a limited 2-year warranty. User's wear & tear damage is not included. The user shall call or email j5create customer service with the defect information of the product and obtain a return authorization number. Users are responsible for one-way return freight cost and we will take care of one-way freight back. In order to obtain a return authorization number, users should have the following information handy when calling or emailing the service team:

- a copy of the original purchase invoice to verify your warranty
- a product serial number
- a description of the problem
- customer's name, address, and telephone number

j5create does not warrant that the operation of the product will be uninterrupted or error-free. j5create is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply to: (a) consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents, and broken plastic on ports; (c) damage caused by use with non-j5create products; (d) damage caused by natural disasters; (e) damage caused by human misuse (lost, accident, abuse, misuse or other external causes); (f) damage caused by operating the product outside the permitted or intended uses described by j5create; (g) damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of j5create or a j5create Authorized Service Provider; (h) a product or part that has been modified to alter functionality or capability without the written permission of j5create; or (i) if any j5create serial number on the product has been removed or defaced. If such a situation occurs, j5create will calculate the cost of materials and repair for your reference. This warranty is given by j5create in lieu of any other warranties expressed or implied.

LIMITATION OF WARRANTY

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE (OR BY COUNTRY OR PROVINCE). OTHER THAN AS PERMITTED BY LAW, J5CREATE DOES NOT EXCLUDE, LIMIT OR SUSPEND OTHER RIGHTS YOU MAY HAVE, INCLUDING THOSE THAT MAY ARISE FROM THE NONCONFORMITY OF A SALES CONTRACT. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE. TO THE EXTENT NOT PROHIBITED BY LAW IN YOUR STATE, PROVINCE, JURISDICTION OR COUNTRY, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED.

J5CREATE'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE AND/OR SOFTWARE IS LIMITED TO REPAIR OR REPLACEMENT AS SET FORTH IN THIS WARRANTY. J5CREATE'S LIABILITY DOES NOT EXTEND BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED WARRANTY, AND J5CREATE DOES NOT ACCEPT LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, FOR THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES, FOR PRODUCTS NOT BEING AVAILABLE FOR USE, OR FOR LOST OR DAMAGED DATA OR SOFTWARE. J5CREATE DOES NOT WARRANT THAT THE OPERATION OF ANY J5CREATE PRODUCT WILL BE UNINTERRUPTED OR ERROR FREE.

J5CREATE'S LIABILITY IN ANY SITUATION WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE SPECIFIC PRODUCT THAT IS THE SUBJECT OF A CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH WE ARE RESPONSIBLE.

EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS WARRANTY AND TO THE EXTENT NOT PROHIBITED BY LAW, J5CREATE DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, MERCHANTABLE QUALITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AND CONDITIONS AGAINST HIDDEN OR LATENT DEFECTS. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES AND CONDITIONS, SO THIS DISCLAIMER MAY NOT APPLY TO YOU.

TO THE EXTENT SUCH WARRANTIES AND CONDITIONS CANNOT BE DISCLAIMED UNDER THE LAWS OF THE UNITED STATES, CANADA (AND ITS PROVINCES) OR OTHERWISE, J5CREATE LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES AND CONDITIONS TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY AND, AT J5CREATE'S OPTION, REPAIR OR REPLACEMENT SERVICES. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES MAY NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION MAY LAST, SO THE LIMITATION DESCRIBED ABOVE MAY NOT APPLY TO YOU.

NO WARRANTIES OR CONDITIONS, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. SOME STATES, PROVINCES, JURISDICTIONS OR COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

WARRANTY SUPPORT ONLY APPLIES WHEN THE COVERED PRODUCT IS LOCATED WITHIN THE COUNTRY IN WHICH J5CREATE ORIGINALLY SOLD THE SYSTEM, AS REFLECTED IN J5CREATE'S RECORDS. IF YOU NEED SUPPORT FOR THE PRODUCT OUTSIDE OF THE COUNTRY OF ORIGIN (FOR EXAMPLE, WHILE TRAVELING, OR IF THE SYSTEM HAS BEEN RELOCATED TO A NEW COUNTRY), THEN J5CREATE MAY OFFER YOU OTHER SUPPORT OPTIONS FOR AN ADDITIONAL CHARGE.

For more information please visit our website at <http://www.j5create.com>

Copyright© 2022 j5create. All rights reserved. All trade names are registered trademarks of their respective owners. Features and specifications are subject to change without notice. Product may not be exactly as shown in the diagrams.

HDMI is a trademark of HDMI Licensing Administrator, Inc., its affiliates or its respective owners, registered or used in many jurisdictions worldwide. USB and USB-C are trademarks of USB Implementers Forum, Inc., its affiliates or its respective owners, registered or used in many jurisdictions worldwide. Windows is a trademark of Microsoft Corp., its affiliates or its respective owners, registered or used in many jurisdictions worldwide. macOS is a trademark of Apple Inc, its affiliates or its respective owners, registered or used in many jurisdictions worldwide. Android and Chrome OS are trademarks of Google LLC, its affiliates or its respective owners, registered or used in many jurisdictions worldwide. DisplayPort is a trademark of Video Electronics Standards Association, its affiliates or its respective owners, registered or used in many jurisdictions worldwide. Other trademarks and trade names may be used in this document to refer to either the entities claiming the marks and/or names or their products and are the property of their respective owners. All company, product and service names used are for identification purposes only. Use of these names, logos, and brands does not imply endorsement. We disclaim any interest in the marks or others.

日本語

■ 製品特長

- キャプチャーボードにUSB™ハブ内蔵されたユニークな製品です。スマホやタブレットなどUSB-C®ポートが一つしかない機器に対して、録画やライブ配信しながらUSB™ハブで周辺機器を拡張や充電できます。
- 録画最大解像度1080pをサポートします。
- 4K HDMI™大画面増設することができます。従来のキャプチャーボードはHDMI™入力内容を出力しますが、本製品は端末画面を出力するのでストリーミングサービスのメッセージも大画面で見られて楽です。
- USB™ Power Delivery最大60Wに対応し、別売りのPD充電器を利用して本機を通じて端末に充電できて、バッテリー残量を気にせず安心して配信します。
- USB™ 3.2 SuperSpeed USB™ 5Gbpsを2ポートを搭載してマウスやキーボードなど周辺設備を増設することができます。
- 3.5mmヘッドホン出力ジャックを備えてヘッドホンまたはスピーカーを接続して音声をモニタリングできます。
- UVCに対応してドライバーインストール不要です。
- コンパクト持ち運びやすいです。

■ システム要件

- USB-C® 3.2を備えるホスト側がPower Delivery及びDisplayPort™ Alternate Modelに対応している必要があります。
- Windows® 10 / 11。
- macOS® X 10.10以降。(UVCに対応している必要があります)
- Chrome OS™。(UVCに対応している必要があります)
- Android™ 7以降。

繁中

■ 功能特色

- 具備影像擷取功能的USB-C®集線器，適合使用手機或筆電進行直播的影音創作者
- 超低延遲的高畫質1080p影像擷取效能
- 支援60W PD Pass-Through充電，無須擔心電力不足中斷工作或直播
- 體積小巧、容易攜帶
- 支援外接4K HDMI™顯示器
- 提供2個USB™ Type-A 5Gbps埠，可用於連接各種周邊配件
- 一個3.5mm音源孔，可用於連接耳機或是喇叭
- 無須安裝驅動程式，隨插即用

■ 系統需求

- 裝置需具備支援PD充電與視訊輸出功能的USB-C® 3.2連接埠
- Windows® 10 / 11
- 支援UVC功能的macOS® X 10.10或之後版本
- 支援UVC功能的Chrome OS™
- Android™ 7或之後版本

简中

■ 功能特色

- 具备影像摄取功能的USB-C®扩展坞，适合使用手机或笔记本进行直播的影音创作者
- 超低延迟的高画质1080p视频摄取效能
- 支援60W PD Pass-Through充电，无须担心电力不足中断工作或直播
- 体积小、容易携带
- 支援外接4K HDMI™显示屏
- 提供2个USB™ Type-A 5Gbps接口，可用于连接各种周边配件
- 一个3.5mm音源孔，可用于连接耳机或是扬声器
- 无须安装驱动程序，随插即用

■ 系统需求

- 装置需具备支援PD充电与视频输出功能的USB-C® 3.2接口
- Windows® 10 / 11
- 支援UVC功能的macOS® X 10.10或之后版本
- 支援UVC功能的Chrome OS™
- Android™ 7或之后版本

Русский

Карта видеозахвата со встроенным USB™ хабом (JVA01)

■ Технические особенности

- Стриминг с телефона или ноутбука
- Захват видео в разрешении 1080p с минимальной задержкой
- Power Delivery с мощностью зарядки до 60 Вт для продолжительной записи видео на мобильных устройствах
- Компактный размер, идеально подходящий для уличной съемки
- 4K HDMI™ выход для подключения монитора
- 2 USB™ порта с поддержкой скорости передачи данных до 5 Гбит/с для подключения дополнительных периферийных устройств
- 3,5 мм TRS разъём для наушников или динамиков
- Установка драйвера не требуется

■ Системные требования

- Доступный USB-C® 3.2 порт с поддержкой Power Delivery и DisplayPort™ Alt Mode
- Windows® 10/11
- macOS® X 10.10 или выше, с поддержкой UVC
- Chrome OS™ с поддержкой UVC
- Android™ 7 и выше

STOP!

If you have any problems with this product please contact our technical support team for assistance.

TECHNICAL SUPPORT

Customer Service : **888-988-0488**

Technical Support : **888-689-4088**

Email : **service@j5create.com**

SOPORTE TÉCNICO
Número gratuito : +1-888-988-0488
Horas de operación :
Lun - Vier : 10:00 – 18:00 U.S.A.-E.S.T
Correo electrónico : service@j5create

Kaijet Technology International B.V.
Telefoonnummer: +31-(0)6-2880 2882
Adres: Zomerdoorn 20,3068 MZ
Rotterdam,Netherlands
E-mail: service@j5create.com

TECHNIKAI SEGÍTÉSÉG
Vevőszolgálat (angol nyelven) : 888-988-0488
Technikai támogatás (angol nyelven) :
888-689-4088
Mon.-Frei. 10.00 – 18.00 U.S.A.-E.S.T
E-mail : service@j5create.com

SUPPORT TECHNIQUE
Numéro gratuit : +1-888-988-0488
Heures d'ouverture :
lun.-Ven. 10:00 – 18:00 U.S.A.-E.S.T
Email : service@j5create.com

日本における製品のサポートは販売代理店が提供しております。製品ご購入後のお問い合わせについては、製品の外箱に記載、貼付された「販売代理店」をご確認の上、販売代理店へお問い合わせください。尚、サポートの受付にあたっては製品のシリアル番号が必要となります。
販売代理店サポートセンターの確認はこちら:
<https://jp.j5create.com/pages/contact>

TECHNICKÁ PODPORA
Zákaznická linka : 888-988-0488
Technická podpora : 888-689-4088
Mon.-Frei. 10.00 – 18.00 U.S.A.-E.S.T
E-mail : service@j5create.com

技術支援資訊
美國客服專線：+1-888-988-0488
台灣客服專線：+886-2-2269-5533#19
客服時間：
星期一至星期五10:00-18:00（台灣時間）
Email/信箱：service.tw@j5create.com